

General Cancellation Policy

How it works:

- Send us the 'Booking Form' and 'Passport Copy'
- Receive Invoice & Tenancy Agreement
- Pay the £60 registration fee & £200 holding fee within 48 hours (holding fee will be deducted off your first instalment of Rent if your booking is not cancelled)
- Sign the Tenancy Agreement
- Pay outstanding balance (or min. 1st instalment) 4 weeks prior to arrival
- Receive your confirmation letter
- Ready to go!

Cancellation Policy:

- Cancel 4 weeks prior to check in - receive refund, holding fee of £260 penalty non-refundable.
- Cancel 0-4 weeks prior to check in - no refund made.
- Check-in date changeable until 4 weeks prior to arrival, only

Cancellation Policy for Visa Refusal:

- Cancel 2 weeks prior to check in, holding fee of £260 non-refundable.
- Cancel 0-2 weeks prior to check in – 2 weeks accommodation fee + holding fee of £260 non-refundable
- You will need to provide evidence such as your visa refusal letter. Please email book@gobritanya.com within working hours.

In case of any discrepancy or inconsistency between English version and Chinese version below, English version shall prevail.

GOBRITANYA - EDUCATION TRAVEL & LEISURE LIMITED
Registered in the UK. Company No.: 9414005
VAT Registration No.: GB252626804
+44 (0) 20 3989 8729 book@gobritanya.com
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Please click the following link for more detail.

<https://www.gobritanya.com/general-information/>



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一般取消政策

预订流程:

- 发送预订表和护照照片
- 收到 invoice 和合同
- 收到 invoice 的 48 小时内支付£200 留位费和£60 注册费 (如果无需取消预订, £200 留位费会在退房后退还。如果入住 4 周前取消预订则£260 将作为罚金扣除不退, 请见下方取消政策)
- 签合同并发回
- 入住 4 周前支付余款(或第一次分期)
- 收到确认信
- 准备完毕, 可以出发啦!

取消政策:

- 入住 4 周前取消仅扣除£260 罚金, 其余房款全部退还
- 入住 0-4 周前取消-恕不退款
- 入住日期可更改, 仅可在入住 4 周前变更且需根据当时空房状态。入住 0-4 周前不做任何更改

针对拒签的取消政策:

- 入住 2 周前取消预订仅扣除£260 罚金, 其余房款全部退还
- 入住 0-2 周内取消-扣除 2 周房费+£260 留位费
- 您必须提供拒签证明, 如拒签信等。请在工作时间内将证明发送到 book@gobritanya.com

中文翻译仅供参考, 如遇偏差请以英文原件为准

请点击以下链接查看一般政策详情

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