

## **Cancellation policy**

If you need to cancel your booking with us, you can do so but you may still be liable to pay your rent if you completed your booking and are outside the cooling off period of seven days. You would need to let us know, in writing, as soon as you know you won't be living with us. The cancellation policy is outlined your tenancy agreement.

## **No charge if you don't get into university**

If you are a first year undergraduate student and you don't get your place at University, we will cancel your agreement and refund any deposit or rent paid. To qualify, please send a copy of your UCAS track or University correspondence within 7 calendar days from the date you're A level results are published.

If you require a VISA to study in the UK and you don't get your university offer or your VISA is rejected, we will cancel your agreement and refund any deposit or advance rent paid in full. Please send us the visa application rejection or University CAS rejection within 7 days of receiving them.

## **No visa no pay**

New customers arriving from a country outside of the UK who book a room at Albert Court, Belgrave View, Fitzroy & Wenlock Courts, Rusholme Place, Burley Road, McMillan Student Village, Prince Consort Village, Newport Student Village, Bonington Student Village or John Lester & Eddie Colman Courts, Peel Park Quarter with Campus Living Villages ( "CLV" , "We" , "Us" , "Our" ) will, subject to these Terms and Conditions, be able to cancel their booking if their VISA is rejected.

1. Applicable to students whose booking start date is in September 2022 only.

2. If the student ( "You" , "Your" ) requires a VISA to study in the UK and you do not get your university offer to be able to apply for a VISA or your VISA is rejected, CLV will cancel your accommodation agreement, and refund any deposit and/or advance rent paid to us in full.
3. You must send a visa application rejection letter to us before the 25th August 2022 for the cancellation to take place. Any requests after this date will not be eligible.
4. The deadline specified in point 4 only applies to students who have a booking starting in September 2022. If you have a booking that starts at any other time, please refer to the policy in your agreement.
5. We reserve the right to end, extend or amend this promotion at any time.
6. We reserve the right to limit this promotion at any stage.
7. These terms and conditions (and any non-contractual disputes/claims which arise out of or in connection with them) will be governed by English law and entrants submit to the jurisdiction of the English courts.

### **National Pet Day: Instagram Giveaway**

Tag a fellow pet owner the comments below for the chance to win a £25 Asos and £25 The Pawtrait gift voucher.

The giveaway will launch on Monday 11 April at 12:00pm and entries will close on Tuesday 12 April at 12:00pm. Entries submitted outside of the Promotion Period will not be accepted.

1. Campus Living Villages reserves the right to end, extend, amend or limit this competition at any time.

2. The competition is open to residents of the United Kingdom aged 16 years or over.
3. By entering this competition, an entrant is indicating the agreement to be bound by these terms and conditions.
4. Only one entry will be accepted per person. Multiple entries from the same person will be disqualified.
5. To enter people must like the competition post, make sure they're following @campuslivingvillages Instagram account tag a friend and for an additional entry send us a photo of their pet. For more details, please see our social channels.
6. Closing date for entry will be Tuesday 12 April at 12:00pm. After this time no further entries to the competition will be permitted.
7. The prize is a £25 gift voucher for Asos and The Pawtrait.
8. Should the preferred supplier cease trading before the voucher is provided, Campus Living Villages reserves the right to substitute the voucher provider.
9. The winner will be chosen on Tuesday 12 April at random by a generator software. Any disputes in relation to entries to this competition will be settled in the absolute discretion of Campus Living Villages.
10. The winner will receive their prize within a month of the closing date, the vouchers will be sent by email (to the email provided when the winning account is contacted by Campus Living Villages via Instagram). If the winner cannot be contacted or do not claim the prize within 14 days of notification, Campus Living Villages reserves the right to withdraw the prize from the winner and pick a replacement winner.

11. Any queries about this competition can be submitted by contacting Campus Living Villages' Customer Contact Village on +44 (0)161 850 6664, by emailing [contact@campuslivingvillages.co.uk](mailto:contact@campuslivingvillages.co.uk), or visiting a Campus Living Villages reception at a Participating Village and enquiring with staff.

12. This promotion is in no way sponsored, endorsed or administered by, or associated with, Instagram or any other social network.

13. These terms and conditions (and any non-contractual disputes/claims which arise out of or in connection with them) will be governed by English law and entrants submit to the jurisdiction of the English courts.

14. Campus Living Villages and its agents will only use personal information supplied by entrants to this competition for the purposes of administering this competition and will only process personal information of any participant in the offer as set out in Campus Living Villages' Privacy Policy. Entrants to the competition will be required to provide their full name and email address. Entrants should be aware that their name may be shared on Campus Living Villages social platforms. If an entrant does not consent to their name to be shared on Campus Living Villages social platforms, they must confirm this by telephone on +44 (0)161 850 6664 or email at [contact@campuslivingvillages.co.uk](mailto:contact@campuslivingvillages.co.uk).